

This Privacy Policy concisely describes how Nivel One™ handles and safeguards your company profile information and mobile communication data. We prioritize simple operations, user data control, and transparent network compliance.

1. Business Variables We Collect

When you register and establish an active company presence on the Nivel One™ system, we gather the following vital business details:

- **Corporate Identity:** Commercial company name and primary contact person name.
- **Regional Context:** Active industry sector designation and geographical corporate locality.
- **Communication Infrastructure:** Verified business email address and corporate mobile telephone number.

2. Purpose of Profile Processing

Your business profile details are utilized exclusively to sustain account features and manage system communication loops:

- To customize digital dashboard functionalities to coordinate with your regional market and vertical industry.
- To route automated, transactional text messages providing real-time platform updates, account alerts, and active project milestones.

3. Text Messaging Consent Protection (A2P 10DLC Standard)

Mandatory Carrier Privacy Protection Clause:

Nivel One™ does not sell, rent, lease, or share mobile telephone numbers or text messaging consent (opt-in data) with outside third parties or commercial affiliates for marketing or promotional reasons.

All communication records remain strictly internal. Your mobile data is safely used to deliver event-driven alerts via secured technical routing infrastructure (such as Microsoft Azure) solely for your designated transactions.

4. Unsubscribe & Live Assistance Channels

You preserve full, real-time control over your notification settings:

- **To Stop Alerts:** Reply with the keyword **STOP** to any text message from us. We transmit one single confirmation text, then cease all mobile messaging loops immediately.
- **To Request Help:** Reply with the keyword **HELP** directly to our text message, or message our team at support@nivelone.com.

5. Information Safeguards

We implement enterprise-grade electronic safety controls to block unauthorized data exposure. Your profile variables are securely retained only during the period your customer portal dashboard account remains functional.



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